

Please fill in the survey overleaf. Once completed, please tear along the dotted edge, fold and seal before sending in the post. Thank you for your feedback.

Due to the high number of consultations responses, we will not be able to individually respond to all replies.

Fair processing notice

The Council will use the information you provide for the purpose of this proposal. We will not share the information with other Council departments or external bodies.

We will always process your information in accordance with the law.

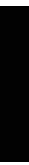
For more information on the basis on which we process, use and store your information, please refer to the Council's Privacy Policy - <https://www.brent.gov.uk/privacy-cookie-policy/>

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Project Centre
1 America Square
London
EC3N 2JL

What are the benefits of these changes?

- Residents of Westcroft Court housing estate should find it easier to access a suitable parking space.
- There should be less disruption to emergency service vehicles, allowing them to respond more rapidly to issues on the estate.
- Unauthorised vehicles will be deterred from entering the estate and parking in resident bays, which will increase parking availability for estate residents.
- Unobstructed footways will improve accessibility and safety for pedestrians, the mobility impaired and pedestrians with pushchairs.
- There should be an improvement in access for Council services, including a reduction in missed waste collections.

What are the proposed operational hours of the parking restrictions?

The parking restrictions are proposed to operate twenty-four hours a day, seven days a week, including public holidays.

How much will the parking permits cost?

The proposed cost for resident parking permits for the financial year 2023/2024 is £50 per permit.

Permit charges will be reviewed on an annual basis. If the scheme is agreed and implemented, residents will be contacted and advised of the permit application procedure in sufficient time of the parking controls becoming operational.

Enforcement and fines

Any vehicle which is parked without a valid permit or outside of a designated parking area, may receive a Penalty Charge Notice (currently £130).

What about visitors and deliveries?

Due to the restricted amount of parking space available on the estate and the need to provide the maximum amount of parking for residents, visitors will initially be unable to park within the estate. This restriction will be reviewed once the scheme is operational and we can determine how many free spaces there are.

Double yellow lines permit delivery vehicles to load and unload, but also deter these areas being used for parking, especially when obstructive parking hinders accessibility, such as in areas in front of garages and building/property entrances.

What disruption will there be to make the changes?

We will need to introduce new road markings on the estate and install new parking signs. In order for us to do the work, we would need to suspend parking on the estate. To minimise disruption, the work will be planned to be completed in a maximum of two days (weather permitting), and residents will be able to park their vehicles on the estate after the Council's highways contractors have departed for the day. Warning signs, stating the date and time of the parking suspension will be installed on the estate and provide sufficient notice of the works.

What happens next?

We will use what you tell us in this survey to make any necessary improvements to the proposed parking design. The proposal will then go to a formal public consultation as required by the law, with the aim of introducing the proposed improvements in early 2023.

Brent Housing Estate
Parking Consultation

Westcroft Court

What is changing?

Brent Housing Management is proposing to improve parking enforcement by introducing a Traffic Management Order (TMO). This change will mean that the Council can control parking on the estate in the same way that it does on public roads and will make parking safer, fairer and easier. Before we make any changes, we want to know what you, Westcroft Court housing estate residents, think about our proposals. So have your say by either filling out the attached form or visiting: <https://bit.ly/3u2qUPz>

What is a Traffic Management Order?

A TMO is a legal order which allows the Council to control parking in a chosen area. They are commonly used on public roads, but can also be used on housing estates. They set out the parking controls including permits, hours of operation and allow Civil Enforcement Officers (traffic wardens) to issue Penalty Charge Notices (parking tickets).

Why do we need to make these changes?

Vehicles parking in an unsafe and inconsiderate way at Westcroft Court blocks roads and pavements, and are making it difficult and unsafe for residents to move around the estate, as well as hindering access for the Council's refuse collection vehicles. More seriously, unsafe parking can prevent fire engines and ambulances from getting to the estate for emergencies.

How do the new controls work differently than the previous ones?

Under the previous system, Wing Parking (enforcement agents) were not legally allowed



to access DVLA information, meaning they could only ever enforce against housing estate residents and not those parking there without permission. The new system makes it easier for the Council to enforce against vehicles parked poorly or inconsiderately which cause problems in the estate. These stricter controls have been proven to deter nuisance estate parking when used by other London authorities. Please note that should residents not support the proposals to introduce a Traffic Management Order (TMO), an alternative enforcement service will not be available on the estate.

Have your say!

Tell us what you think of the proposed changes, either by visiting our website, <https://bit.ly/3u2qUPz> or by filling out the attached survey and returning to us using the freepost envelope attached

Survey start date: 15th November 2023
Survey end date: 13th December 2023

It is understood that residents will want to know more about the proposals for their estate. During the consultation dates set out in this questionnaire, Brent representatives will be available during an evening at a local venue to engage with residents, seek their views on the proposals, provide further information and answer questions. For more details on where and when the events are taking place in your local area, please see below:

Venue: Brent River College, 364b Stag Lane, Kingsbury NW9 9AE
Time: 7 - 9pm on 21st November 2023



PROPOSED PARKING LAYOUT FOR CONSULTATION



LEGEND

- Estate boundary
- Proposed permit bay
- Proposed disabled bay
- Proposed no waiting any time
- Other drawing feature
- Exiting garage

Important information

- The proposal consists of parking for approximately 12 resident vehicles and a single Blue Badge holder only bay.
- Parking is unallocated and will be available on a 'first come, first served' basis.
- Purchase of a resident parking permit does not guarantee an available parking bay within the estate.
- Parking is restricted to marked bays only.
- Parking within the Blue Badge parking bay is for Blue Badge Holders only.
- Parking is not permitted at anytime outside of marked bays.
- Parking restricted to resident permit holders or visitor permit holders only.

Survey Questionnaire

Name: _____

First line of address (door number and road name): _____

Email address: _____

- Are you a Westcroft Court resident?
☐ Yes
☐ No
- Are you a...? (Please tick the one that applies)
☐ Resident leaseholder ☐ Non-resident leaseholder
☐ Council tenant ☐ Private tenant
☐ Other (please state) _____
- Do you currently hold a Westcroft Court parking permit?
☐ Yes
☐ No
- Please use the boxes below to write in the number of cars, motorcycles and Blue Badge holders there are registered at your address?
 Cars Motorcycles Blue Badge Holders
- Do you agree with the changes we have proposed in this document?
☐ Yes
☐ No
- If No, please explain your answer - should there be more of the following bays:
☐ Visitor ☐ Motorcycle
☐ Disabled ☐ Other reason _____
- Please provide any further comments or alternative suggestions about the proposed changes in the box below.