



## Early Engagement Report

## Bethnal Green Liveable Streets

The London Borough of Tower Hamlets



# PROJECT CENTRE

## Summary

The Liveable Streets programme aims to improve the look and feel of public spaces in neighbourhoods across the borough and make it easier, safer, and more convenient to get around by foot, bike and public transport.

Through engaging with the community, Project Centre, in partnership with Tower Hamlets, will be designing improvements by considering the wants and needs of the community.

The engagement for Bethnal Green Liveable Streets has been undertaken through several channels to reach as many residents and businesses as possible. These channels encompass face to face engagement, online engagement and printed publications to ensure accessibility. Further details of the engagement activities are below.

- Feedback submitted to the dedicated project e-mail address, [liveablestreets@towerhamlets.gov.uk](mailto:liveablestreets@towerhamlets.gov.uk), which was advertised on all communications materials
- Leaflets were distributed to the local community, including background information and an easy to understand plan of the project area
- Online engagement platform
  - online survey
  - interactive map
- We sent an email to over 100 internal and external stakeholder contacts
- Two drop-in sessions on Saturday 11 May and Tuesday 14 May
  - Hard copy surveys completed at drop-in events
  - Suggestions given verbally
  - Suggestions left on map
- Meetings with schools, community groups and key stakeholders
- Door knocking residents and businesses
- Dedicated consultation telephone number
- Ward Councillor briefing and walk around the area

The deadline for feedback was 21 May 2019, although feedback received after this deadline will still be considered, where possible

## RESULTS

### Online Survey

We received 287 responses to the online survey.

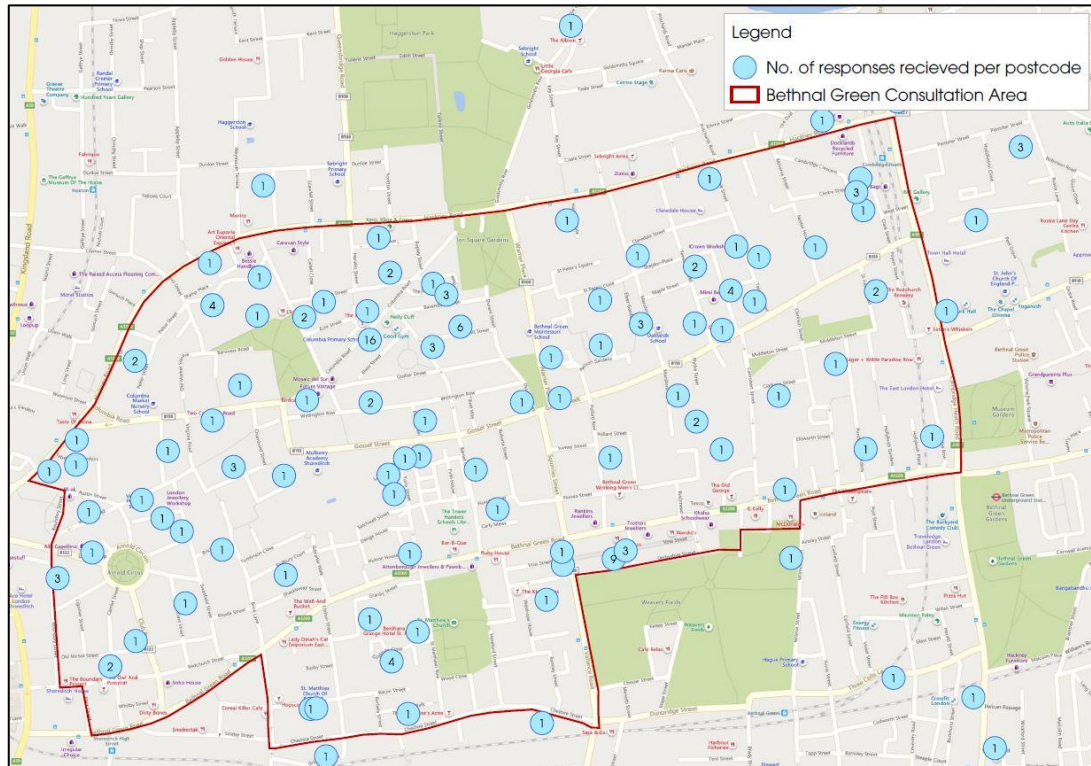


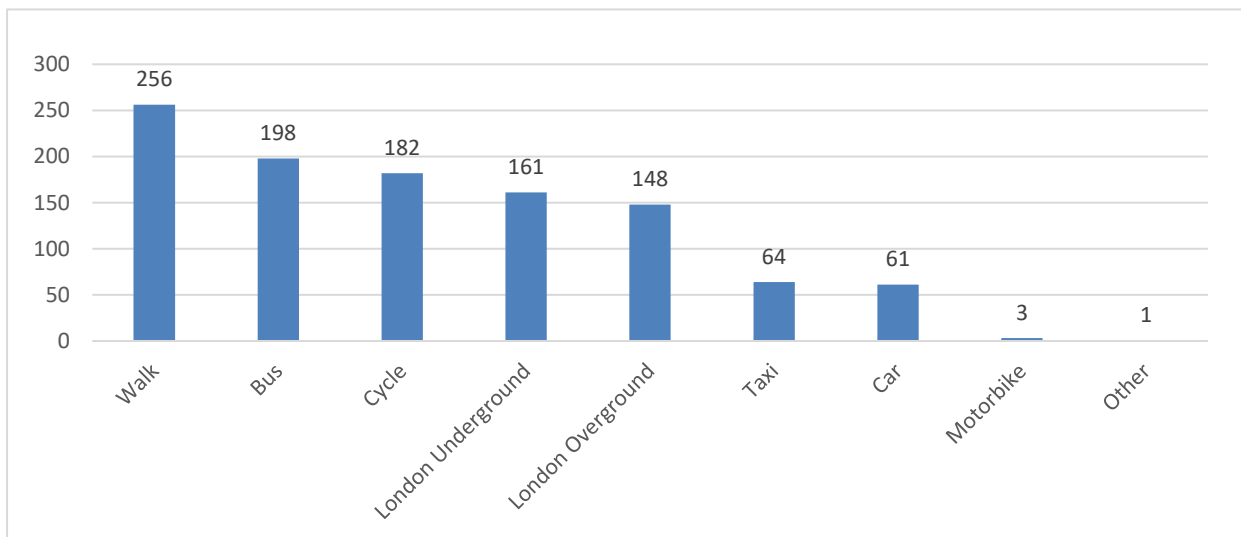
Figure 1: Response locations, consultation area

Question 1 – Are you responding as...?

- 284 people answered this question, 70% of respondents were residents

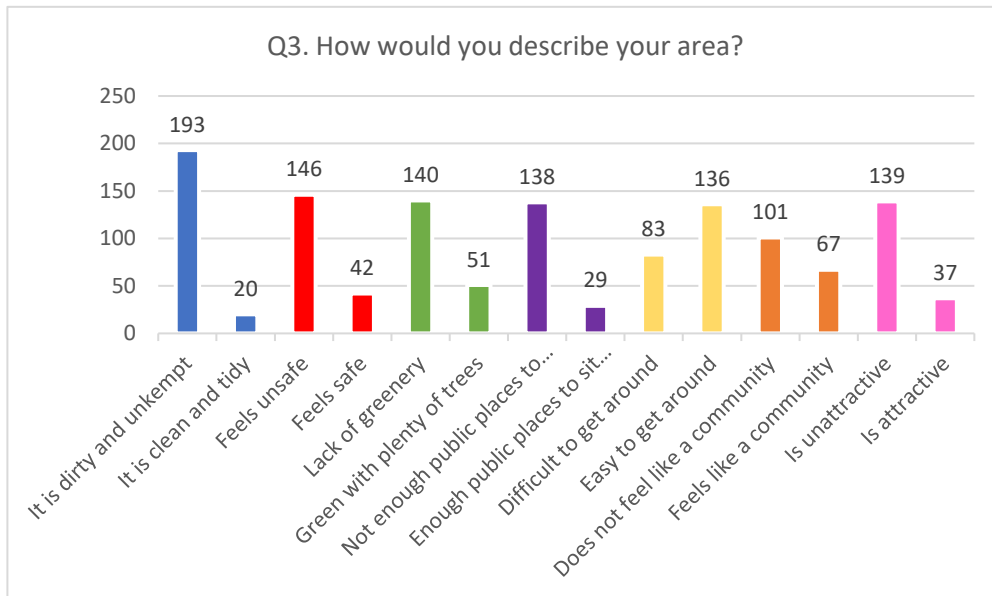
Question 2 – Please select which modes you use to travel in Tower Hamlets

- 281 people answered this question



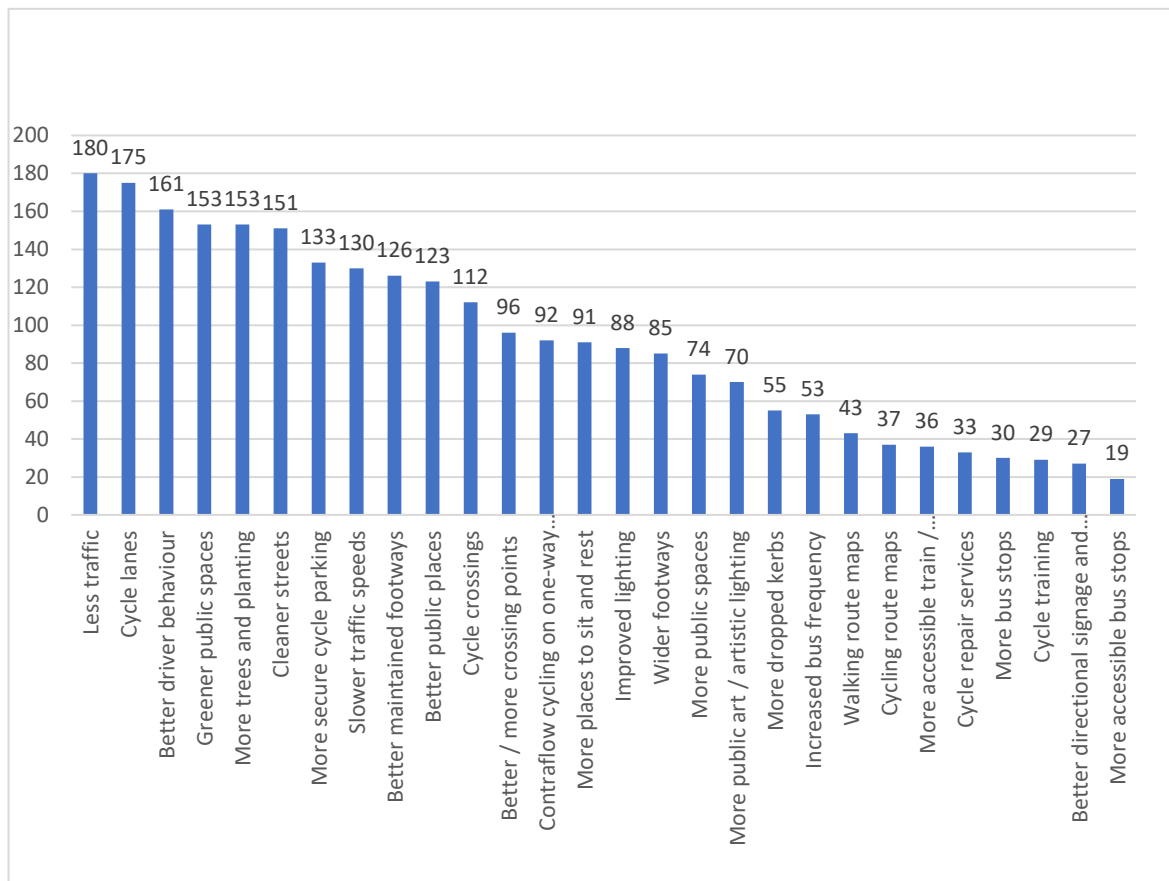
Question 3 – How would you describe your area?

- 279 people answered this question



Question 4 - Which of the following would encourage you to walk, cycle or use public transport more?

- 279 people answered this question





## Interactive Map/ Drop-In Feedback

Question 5 - What other ideas do you have?

For this question, responders were directed to our interactive map to give their comments about specific points on the map.

649 suggestions were plotted on the interactive map for Bethnal Green. *Figure 2* shows the range and locations of the suggestions. 418 comments were left by 145 people who stated their name on the survey and 231 were left anonymous. This can be viewed online here:

[www.pclconsult.co.uk/liveablestreetsbethnalgreen](http://www.pclconsult.co.uk/liveablestreetsbethnalgreen) with more detail of individual suggestions.

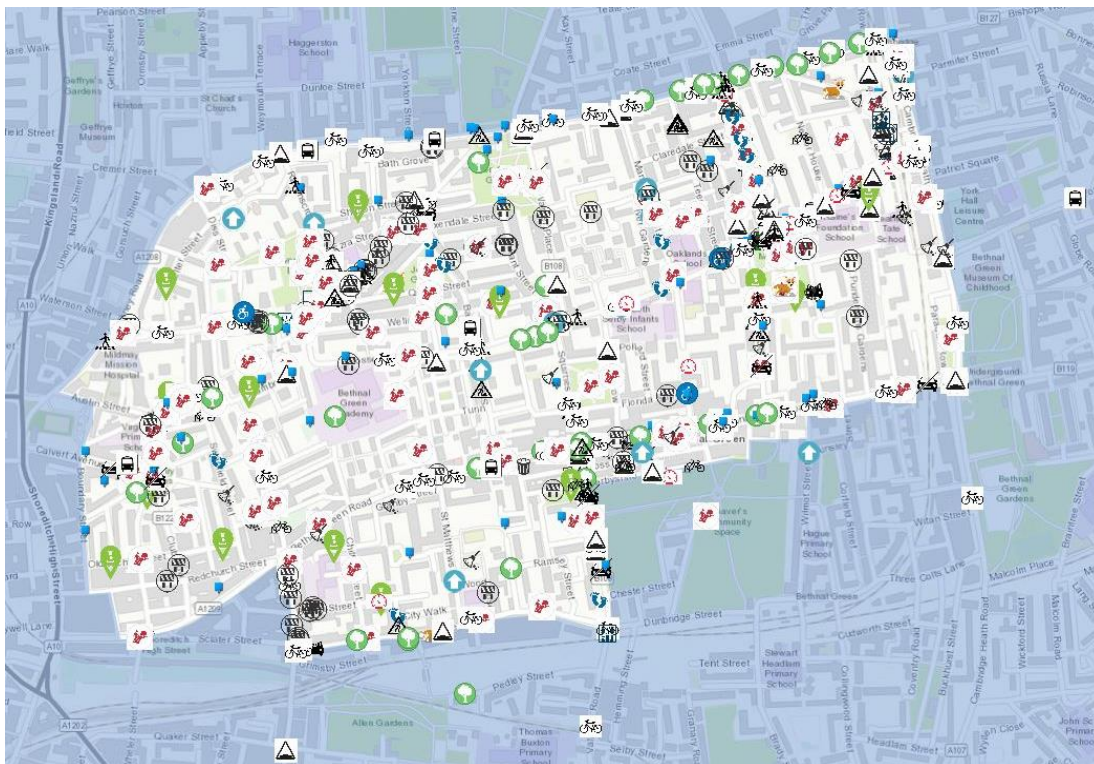


Figure 2: Screenshot of the interactive map on PCL Consult

Table 1: Interactive map suggestions received

Map legend theme	Number of suggestions	Map legend theme	Number of suggestions
Improve public realm	112	EV charging point	15
Cycle lane	80	Footway resurfacing	13
Other	79	One-way street	13
Road closure	68	Cycle hanger	12
Traffic calming	47	Bus improvements	7
Cleaner streets	43	Introduce public art	6
More trees	38	Prevent dog fouling	5
Pedestrian crossing	29	Disability access	4
Better street lighting	20	Car club space	2

Reduce vehicle numbers	20	Litter bins	1
Carriageway resurfacing	17	More benches	1
Reduce vehicle speeds	16	Recycling bin or zone	1

Questions 6-9 contain responses that include personal information that cannot be shared.

Question 10 – How did you hear about this survey?

- 266 people answered this question.

