



Early Engagement Report

Wapping Liveable Streets

The London Borough of Tower Hamlets



PROJECT CENTRE

Summary

The Liveable Streets programme aims to improve the look and feel of public spaces in neighbourhoods across the borough and make it easier, safer, and more convenient to get around by foot, bike and public transport.

Through engaging with the community, Project Centre, in partnership with Tower Hamlets, are designing improvements by considering the wants and needs of the community.

Community engagement for Wapping Liveable Streets has been undertaken through several channels to reach as many residents and businesses as possible. These channels encompass face to face engagement, online engagement and printed publications to ensure accessibility. Further details of the engagement activities are below.

- Feedback submitted to the dedicated project e-mail address, liveablestreets@towerhamlets.gov.uk, which was advertised on all communications materials
- Leaflets were distributed to the local community, including background information, and an easy to understand plan of the project area
- Online engagement platform
 - online survey
 - interactive map
- We sent an email to over 100 internal and external stakeholder contacts
- Two drop-in sessions on Saturday 18th May and Tuesday 21st May
 - Hard copy surveys completed at drop-in events
 - Suggestions given verbally
 - Suggestions left on map
- Meetings with schools, community groups and key stakeholders
- Door knocking residents and businesses
- Dedicated consultation telephone number
- Ward Councillor briefing and walk around the area

The deadline for feedback was 28 May 2019, although feedback received after this deadline was still considered, where possible.

RESULTS

Online survey

We received 137 responses to the online survey and 9 email responses which were input manually.

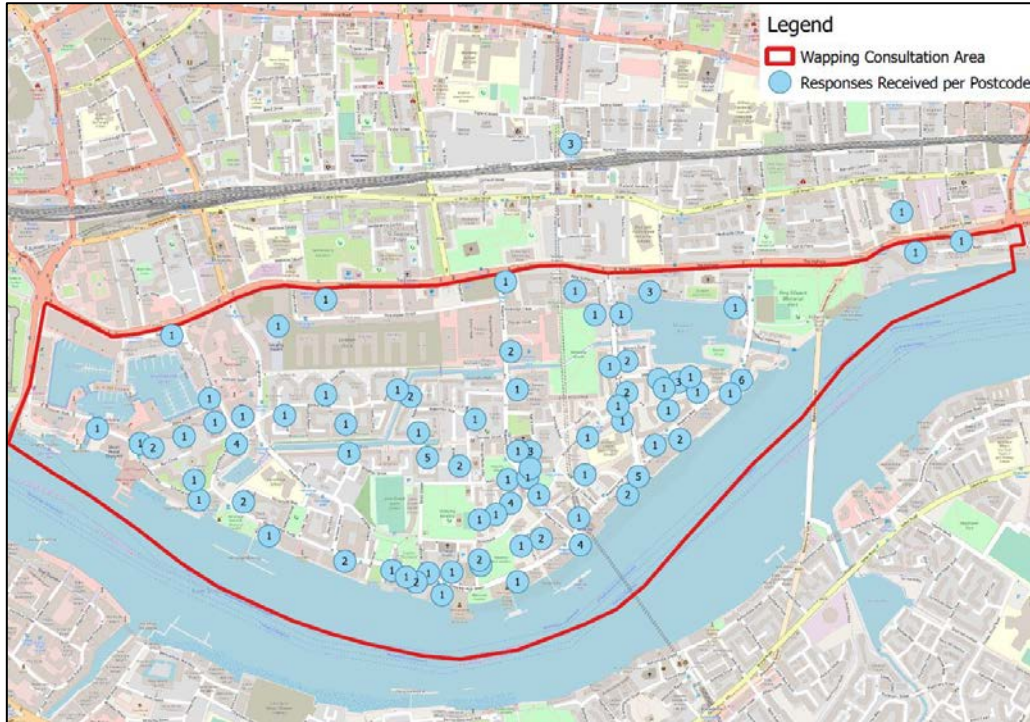


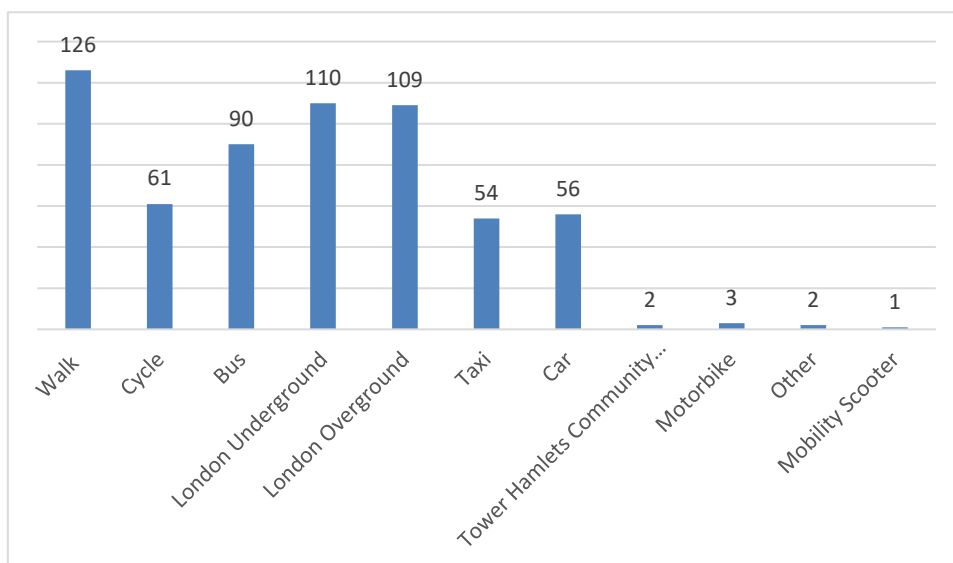
Figure 1: Response locations, consultation area

Question 1 – Are you responding as... ?

- 136 people answered this question, 96% of respondents were residents

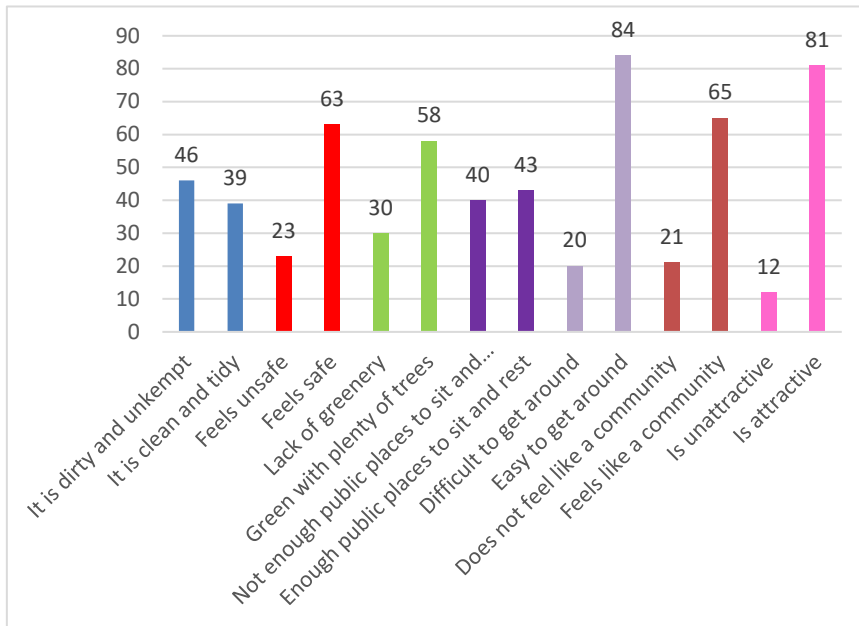
Question 2 – Please select which modes you use to travel in Tower Hamlets?

- 136 people answered this question



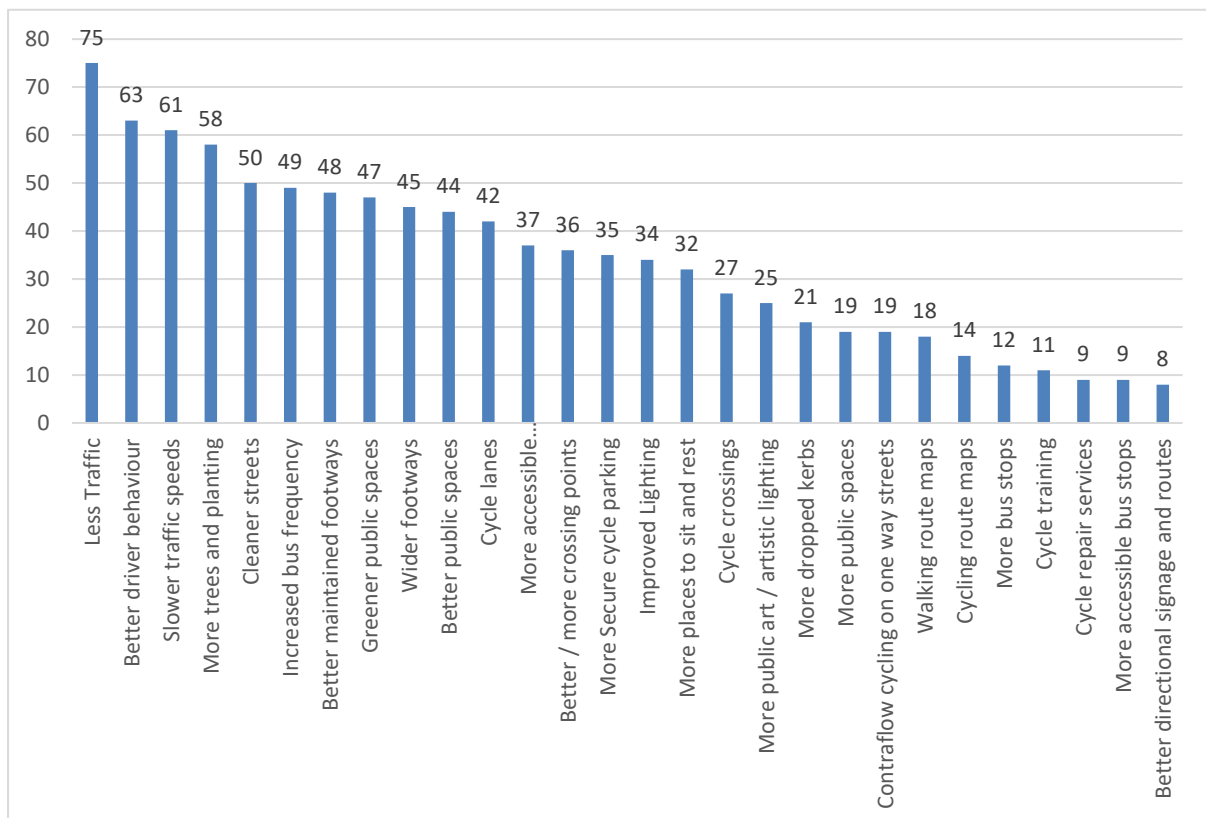
Question 3 – How would you describe your area?

- 134 people answered this question



Question 4 – Which of the following would encourage you to walk, cycle or use public transport more?

- 132 people answered this question



Interactive Map/ Drop-In Feedback

Question 5 - What other ideas do you have?

For this question, responders were directed to our interactive map to give their comments about specific points on the map. Many responders made more than one comment.

Any comments received during the drop-in sessions were also manually inputted into the interactive map.

302 suggestions were plotted on the interactive map. 209 comments were left by 68 people who stated their name on the survey and 93 comments were left anonymously. Figure 2 shows the range and locations of the suggestions. This can be viewed online here:

www.pclconsult.co.uk/liveablestreetswapping with more detail of individual suggestions.

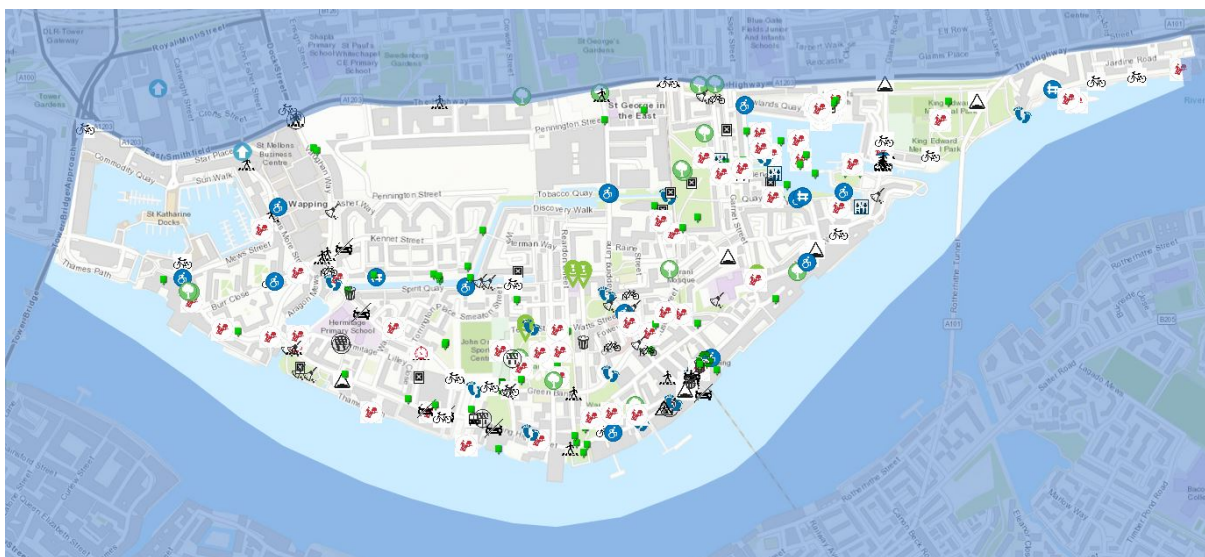


Figure 2: Screenshot of the interactive map on PCL Consult

Table 1: Interactive map suggestions received

Map legend theme	Number of suggestions	Map legend theme	Number of suggestions
Improve public realm	59	Better street lighting	7
Other	55	Reduce vehicle numbers	7
Pedestrian crossing	21	Road closure	7
Cycle lane	18	Traffic calming	10
Cleaner streets	15	Cycle hanger	7
Disability access	16	Litter bins	5

More trees	14	Bus improvements	4
Footway resurfacing	12	EV Charging Point	3
More traffic calming	12	Public art	3

Questions 6 – 9 contain responses that include personal information that cannot be shared.

Question 10 – How did you hear about this survey?

- 127 people answered this question

